



GLENKRAG LTD

Company Registration No. N.I. 21130
Wholesalers to the Pet & Garden Trade

ESTABLISHED 1980

Unit 7E Kilroot Park, Larne Rd, Carrickfergus
Co. Antrim, BT38 7PR, N.Ireland

T: 0(044) 2893 351491

F: 0(044) 2893 351920

W: www.glenkrag.co.uk

Dear Customer/Supplier,

2024 will bring about exciting times for Glenkrag as after more than 2 years of planning and preparation, we are happy to announce that we are upgrading our Enterprise Resource Planning (ERP) system to Epicor Prophet 21. This exciting development will revolutionize the way we do business and streamline our operations for increased efficiency, accuracy and productivity in every area.

The decision to implement a new ERP system was not one that we took lightly. We knew from early inception that it would involve a significant investment of time, resources, and funding, but there has been an underlying determination to find a solution that would address the new challenges and requests we were facing with our current system. After careful consideration and thorough research, we chose a state-of-the-art cloud-based ERP system that is tailored to our specific needs and will help us achieve our long-term business goals.

Naturally, implementing a new ERP system is not without its challenges. We understand that there will be a learning curve for our teams as they get accustomed to the new system, which is why we have invested in comprehensive training and support to ensure a smooth transition. Our IT team have been forerunners in this process and have worked diligently to ensure that the system is secure and reliable, giving us peace of mind that our systems are robust and data is protected.

We are excited to see the positive impact that our new ERP system will have across the business and it marks a significant step forward for our company, setting us up for continued growth and success. We are confident that with this new system in place, we will be able to better serve our customers, communicate with our suppliers, improve our internal processes, and remain the preferred partner for so many in the industry. This is just the beginning of our journey towards a more efficient and streamlined future, and we can't wait to see where it takes us.

We were keen to get an initial brief of what will be happening before 2023 comes to a close, as our next steps will be writing out to our customer base and supplier base individually to make them more aware of the changes affecting them directly in preparation for this transition in early 2024 and will also post updates on our website and social media channels.

From all the staff at Glenkrag Ltd, we wish you a Merry Christmas and a Happy New Year!

Yours sincerely

Senior Management Team
Glenkrag Ltd